

**QUALITY MANAGEMENT SYSTEM  
ACCORDING TO ISO 9001:2000**



**POLICY OF QUALITY**

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The future and prosperity of the company depend on the trust of our clients. That trust is built on the quality of our products and services, the strict implementation of the contractual relationship and our good partner relationships.

The main attention of the leadership is to unite technological potential with rich professional experience of its employees to achieve quality, satisfying the customer's requirements and normative technical documentation.

The main directions of our activities are focused for:

- Market research and conducting active marketing;
- The introduction of new technologies and materials with aim reduce the cost price, increase the quality and reduce a the cost of the services;
- Implementation and overpass the requirements of demanding clients and the technological documentation for quality and satisfaction the deadlines for the production of products;
- Confirmation and improvement of the quality management systems in accordance with BS EN ISO 9001: 2008, with aim:
  - keep the total volume of stock production;
  - reduce losses and the costs of bad quality with minimum 3%;
  - corporate employee training and systematically increase the qualification of the staff which correspond to the high requirements of the market.
- Providing and maintaining necessary information resources, infrastructure and work environment to achieve accordance with quality of the products and/or services with the requirements of the client;
- Continuous improvement of the technological discipline, strictly regulating the rights and responsibilities of our personal, progress and perfection of the administrative instruction on the process;
- Periodic reviews of the system for management of quality for ensure continued availability, adequacy and effective;
- Leadership is aware the important of management decisions on the prosperity of the EKIP Ltd. and with personal commitment and responsibility will keep the published POLICY OF QUALITY for the realization of the aims.